

Strategic Plan

Vision Statement

To be the leader in rural health delivering caring services with respect, reliability and integrity.

Strategic Goals and Critical Challenges

1. Strengthen regional relationships

- 1.1 Investigate and implement collaborative models of care and services to achieve best practice across the region.
- 1.2 Obtain a better understanding of what regional healthcare providers can offer and utilise to gain a better outcome.
- 1.3 Market and promote rural health as a speciality area.
- 1.4 Build and promote partnerships with other stakeholders.

2. Improve facilities to promote a safe and effective working environment

- 2.1 Develop and maintain effective corporate governance.
- 2.2 Develop a framework for the timely modernization of facilities and equipment.
- 2.3 Implement an integrated safety management system.
- 2.4 Establish a physical environment suitable for the provision of safe and high quality care.

3. Pursue excellence in care

- 3.1 Continue to develop and maintain systems that promote safe and high quality care.
- 3.2 Plan and deliver care in a collaborative and person centred manner.
- 3.3 Develop and maintain effective clinical governance.
- 3.4 Foster a focus on the consumer experience throughout the continuum of care.

4. Promote health and wellbeing in the region

- 4.1 Provide care, resources and healthy lifestyle education that maximises physical and mental wellbeing.
- 4.2 Enhance and improve outcomes in health and wellbeing for the community.
- 4.3 Recognise that different specific, social, cultural and linguistically diverse groups require flexible approaches to achieve optimal health outcomes.

5. Reduce our impact on the environment

- 5.1 Protect all natural resources and diminish known threats to the environment through education and promotion.
- 5.2 Establish opportunities for waste avoidance, reduction, recycling and reuse.
- 5.3 Balance environmental, economic and social influences on ecological sustainability.

6. Be an employer of choice

- 6.1 Attract and maintain a workforce with skills and knowledge to deliver excellent services across all divisions.
- 6.2 Develop a career path for staff to achieve their full potential.
- 6.3 Strengthen and maintain an ongoing commitment to an organisational wide program of evidence-based best practice in staff development, education and training.
- 6.4 Market and promote the advantages of careers in rural health.
- 6.5 Provide programs that promote the physical, mental wellbeing and social connectivity of our workforce.

Approved by Board of Management: 2nd July 2009