

Your choice

Make an important choice for yourself and your local hospital.

Phone for an appointment with Wimmera Health Care Group's Private Patient Liaison Officer on **(03) 5381 9309.**

This is a no-obligation, free service provided by Wimmera Health Care Group.

Further information on becoming a private patient can also be obtained from the Admission and Discharge Coordinator on **(03) 5381 9111** or the Admissions Office on **(03) 5381 9353.**



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Important information for patients with private health insurance



Private or public?

Your choice can make a difference

Even though Wimmera Health Care Group is a public hospital, you can elect to be treated as a private patient. You'll enjoy peace of mind knowing you, your child or family member will receive the highest standard of medical services along with the special privileges of private care. You won't be out of pocket*, and your local hospital will benefit from your decision.

Doing your bit for the local hospital

By using your private health insurance, you are helping Wimmera Health Care Group to maintain facilities and provide more equipment and services. Your choice to be a private patient will make a real contribution to the future of local health services.

Our Private Patient Liaison Officer is here to help you

Our Private Patient Liaison Officer is dedicated to helping you through each stage of your hospitalisation.

Prior to admission, the Private Patient Liaison Officer will tell you about your options and explain the process of becoming a private patient. In hospital, they are available to visit and answer any questions or concerns you may have.

The Private Patient Liaison Officer will assist you with your accounts and paperwork, ensuring it is no hassle for you.



Private Patient benefits

- Choice of doctor⁺
- No waiting list
- Preferential access to a single room
- No out of pocket expenses*
- Health fund gap or excess paid by hospital*
- A la carte menu and beverage selection
- Free television, free pay TV and internet use
- Free telephone use
- Daily newspaper
- Welcome pack and free voucher at the Hospital Coffee Shop
- Use of hotel-style bath sheet and robe
- Personal assistance from our Private Patient Liaison Officer

⁺ with practice rights at Wimmera Health Care Group

* excluding dental and cataract surgery

Your benefits