



QUALITY OF CARE REPORT FEEDBACK

Welcome to the Wimmera Health Care Group Quality of Care Report for 2008/09. This report is designed to give you an insight into some of the work we do, how we are meeting community needs and continuously improving the quality of care that we provide.

Your feedback is very important. We would appreciate it if you could take a few moments to complete this short survey to assist us in improving next year's report.

1. What did you like the most about this report?

2. What didn't you like about this report?

3. Where did you access this report? (please tick)

- WHCG Horsham Campus
- WHCG Dimboola Campus
- WHCG Annual General Meeting
- Local clinic (e.g., medical, dental, etc)
- Local business (please specify) _____
- Library
- Mail out
- Other (please state) _____

4. What changes could we make to improve this report? (e.g., layout, content, distribution, etc)

5. What is your overall rating of this report? (please circle)

Excellent 1 2 3 4 5 Poor

Thank you for taking the time to complete this survey. Your survey can be returned to us by:

- mail addressed to – Consumer Advocate, Wimmera Health Care Group, Baillie Street, Horsham 3400;
- placing in one of the consumer feedback boxes in various locations throughout WHCG; or
- lodging your comments on the consumer feedback section of our website -www.whcg.org.au