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MEDIA RELEASE

WIMMERA HEALTH CARE GROUP QUALITY OF CARE REPORT

Wimmera Health Care Group's latest quality of care report is now available to the public.

With the theme "providing healthcare that is safe and effective, person-centred, integrated and co-ordinated" the 2009/10 report features a range of stories and articles about Wimmera Health Care Group and the services they provide.

Acting Chief Executive Don McRae said that this year's report was prepared in consultation with the health care group's Community Advisory Committee and staff. "Last year a survey was distributed with the report, and the feedback and suggestions we received have been incorporated into the report also" he said.

"As a result, the magazine style report contains pictures, personal stories and important information about our services. We've even inserted a loose leaf map of the Horsham campus and important telephone numbers that people can pull out and place in a handy spot for future reference" Mr McRae said.

Mr McRae said that all the people who feature in the report work and live in the Wimmera. "They are part of our community and they use the services we provide" he said.

"Along with stories about our services, there is also a section on quality and safety. "People can read about our quality improvement initiatives and how we've rated as an organisation over the past year. This is a very important part of what we do" he said.

The quality of care report is available from all Wimmera Health Care Group sites, local clinics, the Horsham library, Horsham Rural City Council, the Wimmera Mail-Times and The Weekly Advertiser. It can also be downloaded from the Wimmera Health Care website, www.whcg.org.au. If anyone would like a copy mailed to them should contact Wimmera Health Care Group on ph. (03) 5381 9293.



Gillian Vanderwaal, Community Advisory Committee Chairperson, Don McRae, Acting Chief Executive and Kath O'Connor show off the new Wimmera Health Care Group Quality of Care Report. Kath had a stroke in February. Her journey back to everyday life is just one of the articles featured in the report

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